

*The Inn at Stonecliffe*  
*Mansion & Suites*  
MACKINAC ISLAND

March 18, 2019

Dear Guest;

As we continue to face the global challenge of responding to COVID-19, we remain focused on caring for the health, security and well-being of our guests and employees, and continue to operate Stonecliffe with both our head and our heart during these difficult times.

At present, we have moved our opening date from May 8 to May 22. As travel restrictions continue to build, we are committed to being as flexible as possible, understanding our guests' travel plans will likely need to be postponed.

For guests who have booked and are due to stay between May 8<sup>th</sup> through May 21<sup>st</sup>, you will have the option to amend your booking to any other date in the season, based on availability. Please call 906-847-3355 to make the change. We can also put your reservation into a "holding pattern" and you can call us later in the season with alternate dates. Please note that we will do our best to honor the same room type, but availability changes day to day. The rate from your original reservation will be honored.

As a hospitality business, we take our role very seriously and we have always employed stringent safety and sanitation protocols and we will continue to do so.

As a company we remain united when it comes to appreciating the reality of the situation, but also in the hope we have for the future. We are doing everything we possibly can to ensure the health and safety of our hotel during this time and will continue to closely monitor and follow the guidance of relevant organizations and officials.

Our thoughts are with all of our guests, teams, partners and suppliers and their loved ones during these uncertain times, and we look forward to warmly welcoming you all back to The Inn at Stonecliffe soon.

With sincere regards,



Stefanie Congdon  
General Manager